

## DEBBIE BRYAN: CHEF/BAKER ROLE

<p><b>Job Placement summary</b></p>	<p>This role is for kitchen service preparation, recipe development, customer service and maintenance of food hygiene standards. It would suit a creative person who has experience of the hospitality industry or qualifications relevant to catering and/or hospitality. The role would also involve contributing to our customer engagement via social media.</p> <p>The applicant should be interested in working in a small team and committed to helping grow and develop our present food and drink service – which is centred on social dining.</p> <p>The role involves working in our kitchen and supporting with the preparation and delivery of our tearoom service, Afternoon Tea and Crafternoon bookings.</p> <p>When working in our tearoom, your role would involve, once trained</p> <ul style="list-style-type: none"> <li>•Maintaining good housekeeping standards</li> <li>•Maintaining food hygiene standards</li> <li>•Stock control and administration</li> <li>•Ordering produce</li> <li>•Preparation and service</li> <li>•Providing customer service</li> </ul>
<p><b>Essential skills, experience and qualifications</b></p>	<p>To apply for this role we would like you To have</p> <ul style="list-style-type: none"> <li>•A passion for working in the food and drink industry</li> <li>•Good written skills</li> <li>•Good verbal communication</li> <li>•Good listening skills</li> <li>•Strong organisational skills</li> <li>•Excellent time keeping</li> <li>•A responsible and reliable attitude to work</li> </ul> <p>To be</p> <ul style="list-style-type: none"> <li>•A self-starter and able to work independently</li> <li>•Willing to learn new skills</li> <li>•Willing take constructive feedback</li> <li>•Reliable and hardworking in your role</li> <li>•A good team player</li> </ul>
<p><b>Number of hours per week</b></p>	<p>25; there may be an opportunity for additional hours</p>
<p><b>Working pattern and contracted hours (including any shift patterns)</b></p>	<p>Working pattern will be up to 5-days a week between Monday-Sunday; hours may be condensed to 3-4 days</p>
<p><b>Hourly rate of pay</b></p>	<p>National Minimum Wage; performance related award</p>
<p><b>Details of employability support (training opportunities/mentor)</b></p>	<p><b>In-house training</b> You will be supported in-house in specific training commented on within the job placement summary, as well as:</p> <ul style="list-style-type: none"> <li>•Customer service and engagement to take payments, support bookings and respond to enquiries (in-person, via phone and online)</li> <li>•Product knowledge</li> <li>•Housekeeping</li> </ul> <p>There will be ample opportunity to progress in your role, feeling supported and nurtured as your confidence grows and your skills develop – we are here to support your longevity with opportunity for longer term job security for the right candidate</p> <p>Monitoring of this support will be held in-house by the team who will act as your mentor, previous mentoring approaches include:</p> <ul style="list-style-type: none"> <li>•One-to-ones</li> <li>•Surgeries</li> <li>•360-feedback</li> </ul> <p>This support will be ongoing throughout your role</p>

<b>Details of employability support continued</b>	<b>External training</b> Where opportunity allows you will have access professional development through external courses and workshops  Previous external training and development includes <ul style="list-style-type: none"><li>•Market research trips</li><li>•Team training days</li><li>•Mentoring sessions</li></ul> Specific to this role, training to develop: <ul style="list-style-type: none"><li>•Maintaining good housekeeping standards</li><li>•Maintaining food hygiene standards</li><li>•Stock control and administration</li><li>•Ordering produce</li><li>•Preparation and service</li><li>•Providing customer service</li></ul>
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Debbie Bryan  
18 St. Mary's Gate, NG1 1PF  
15 High Street, Ruddington, NG11 6DT

[www.debbiebryan.co.uk](http://www.debbiebryan.co.uk)  
@debbiebryanshop